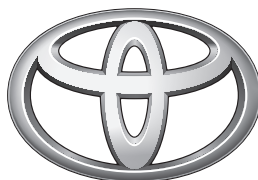


Fuel filter replacement extended
from 80,000kms to 120,000kms.
(Petrol models only)

Warranty and Service

RAV4



TOYOTA

New Vehicle Information Statement

Owner Details

Name

Address

.....

..... Post Code

Selling Dealer's Stamp

Selling Dealer's Signature

.....

Vehicle Details

Model Name

Model Code

Build (Production) Date

Vehicle Identification Number (VIN)

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Warranty Commencement Date

Registration Number

IMPORTANT NOTICE

In the event that we need to contact you about your Toyota, please notify us if there is any change to name, address or ownership. Contact the Toyota Customer Experience Centre on Freecall **1800 869 682** or visit the Toyota Owner's Portal: **www.toyota.com/owners** to update the ownership information of your vehicle.

A Great Service, Even Better Value

With Toyota Service Advantage you're always in safe hands knowing in advance what your service costs will be. You can also rest easy because your vehicle will be serviced by Toyota Trained Technicians who know your car inside out and use the most advanced diagnostic equipment along with Toyota Genuine Parts which come with a 12 month warranty*.

Call 1800 Toyota (869 682) for your nearest Toyota Dealer.

Visit Toyota's website: toyota.com.au

* All Toyota Genuine Parts carry a 12 month Toyota Warranty. Conditions apply. The Toyota Genuine Parts Warranty does not limit and may not necessarily exceed your rights under the Competition and Consumer Act 2010.

Toyota Service Advantage Capped Price Services



My Capped Price
Service Price is:

\$

My Toyota Service Advantage genuine service due dates are:



Note: Due date is indicative only. Servicing may be required sooner based on kilometres travelled. For more information please refer to your warranty and service booklet.

Toyota Service Advantage



Toyota Service Advantage makes owning a Toyota so much easier because you pay the same low price from one logbook service to the next. So rather than receiving unwelcome surprises, you know in advance what your servicing costs will be for the first three years or 60,000 km, whichever comes first*.

To confirm your vehicle's eligibility for Toyota Service Advantage visit **toyota.com.au/advantage**. You will be able to confirm your vehicle's capped price service costs and the number of services covered. Please keep in mind that each Toyota Service Advantage service has a time / km limit for its redemption.

* Maximum payable for standard scheduled servicing (normal operating conditions) until first of 3 years or 60,000 km [up to the first 6 services]. Excludes Government and Rental vehicles. Contact your Toyota Dealer or go to **toyota.com.au/advantage** for other exclusions and eligibility.

Pre-delivery Service Maintenance Record

To ensure that your new Toyota is delivered to you in top condition, and that you are familiar with your new vehicle and matters relating to it, the following factory approved pre-delivery service has been performed.

- | | |
|--|---|
| <input type="checkbox"/> Inspect vehicle exterior | <input type="checkbox"/> Supply fuel |
| <input type="checkbox"/> Inspect vehicle interior | <input type="checkbox"/> Complete vehicle documentation, including 'New Vehicle Information Statement' on the inside front cover of this book |
| <input type="checkbox"/> Download and install ToyotaLink (if equipped) | |
| <input type="checkbox"/> Inspect under hood | <input type="checkbox"/> Review vehicle owner's manuals |
| <input type="checkbox"/> Inspect luggage compartment | <input type="checkbox"/> Explain vehicle service requirement |
| <input type="checkbox"/> Inspect under vehicle (on hoist) | <input type="checkbox"/> Demonstrate features and accessories |
| <input type="checkbox"/> Road test | <input type="checkbox"/> Explain operation of Dealership Service and Parts Departments, including contact names, business hours, etc. |
| <input type="checkbox"/> Final inspection | |

Yours sincerely,

.....
Dealer Principal / General Manager

.....
Sales Manager

.....
Service Manager

Change of Ownership Information

If your name or address has changed or you are the new owner of this Toyota, please contact the Toyota Customer Experience Centre on Freecall **1800 869 682** or visit the Toyota Owner's Portal: **www.toyota.com/owners** to update the ownership information of your vehicle.

This will allow Toyota to make a record of your ownership of the vehicle, and to contact you with any important product or safety updates concerning your vehicle.

Toyota may provide your details to a mailing house for the purposes set out above. Please see the Privacy Statement at the front of this book for further information about Toyota and privacy.

- Scan this QR code* with your smartphone or tablet to visit the Toyota Owner's Portal



Bluetooth™ Compatibility Guide

To find what phones are compatible with your vehicle and confirm their functionality, visit the Toyota Repair Information Website and view the Bluetooth™ Compatibility guide: **<https://toyotamanuals.com.au/bluetoothguide>**

Please note: The list of phones displayed is based on the top 45 selling phones in a calendar year within the Australian market. If your mobile phone is not included in this list, it does not mean that your phone is not Bluetooth™ compatible with your Toyota. It just means that testing has not been conducted on mobile phones that are not listed on the site.

- Scan this QR code* with your smartphone or tablet to view the Toyota Bluetooth™ Compatibility guide



* QR code App required

IN T A T I O N

COMPLIMENTARY VEHICLE INSPECTION

In keeping with Toyota's commitment to Customer Care, your Toyota Dealer will be pleased to offer you a Complimentary Vehicle Inspection within one (1) month of the delivery date of your new vehicle.

As well as carrying out a general inspection of your vehicle, your dealer will be pleased to respond to any queries you may have. This additional inspection opportunity is provided to make sure you are comfortable and familiar with your new Toyota.

This Complimentary Inspection offer expires one (1) month after the delivery date of your new vehicle.

BOOK NOW AT YOUR LOCAL TOYOTA AUTHORISED SERVICE CENTRE



Note: Engine Oil and Oil Filter replacement is not required at this inspection.

COMPLIMENTARY VEHICLE INSPECTION

OWNER DETAILS

Name
Address
Suburb
State Postcode

Customer's Signature

Selling Dealer's Stamp

General Inspection

Check for normal operation of the engine and drivetrain, condition of exhaust system, brake pipes, hoses, steering and suspension linkages, drive shaft boots and couplings, door lock adjustment and body exterior.
Inspect brake pedal free-play and park brake adjustment.

VEHICLE DETAILS

Model Name
Model Code
Registration Number

Inspecting Dealer's Stamp

Engine Compartment

Inspect brake fluid level
Inspect engine oil level
Inspect drive belt tension
Inspect coolant level and hose clamps

Fuel System

Inspect condition of fuel lines

Note: Engine Oil and Oil Filter replacement is not required at this inspection.

Section 1

1

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Important Notice

Important Notice

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

No Toyota Warranty and nothing in this Warranty and Service Book limits the consumer guarantees under the Australian Consumer Law in any way. In some circumstances your rights under those guarantees may be greater than your rights under the applicable Toyota Warranty, in which case Toyota will always honour your rights under the guarantees.

Toyota and Privacy

Toyota is committed to protecting your privacy and is required to comply with the Australian Privacy Principles in the Privacy Act 1988 (Cth) when it collects and handles your personal information. This includes providing you with the right to access and correct your personal information (subject to some exceptions allowed by law).

For further information about Toyota and privacy, please see the Toyota Privacy Policy, available at www.toyota.com.au. You can also contact us by calling 1800 Toyota (869 682), or by sending your query to:

Toyota Privacy Contact

P.O. Box 187

Caringbah, NSW 1495

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ABN 64 009 686 097

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Disclaimer

This book explains the warranty and service of all factory installed equipment and options. Due to specification differences among models, you may find that some information may not be applicable to your vehicle. If you have any questions or concerns, please contact your Toyota Authorised Service Centre, they'll be glad to help you.

Congratulations on purchasing your new Toyota.

No matter whether this is your first Toyota or you have previously owned a Toyota, you're sure to appreciate the safety, economy and superb engineering of your new vehicle.

In this Warranty and Service Book you'll find all the information you need to ensure your vehicle is maintained in the best possible condition. You'll also find an explanation of everything covered by your comprehensive 3 year/100,000 kilometre Toyota New Vehicle Warranty*.

This Warranty and Service Book is also your vehicle's service record.

Nothing helps the resale value of your vehicle like a complete service history from your Toyota Authorised Service Centre. It demonstrates to any potential buyer that you've taken care of the vehicle, making it an invaluable asset for negotiating the best possible resale price. We suggest you keep this book in the glove compartment of your vehicle so your Toyota Authorised Service Centre can easily stamp it at every service.

Please take the time to read this Warranty and Service Book and, if you have any questions, contact your Toyota Authorised Service Centre. Happy motoring and thank you for choosing Toyota.

* The Toyota warranties do not limit and may not necessarily exceed your rights under the Competition and Consumer Act 2010.

Toyota Authorised Service Centres

Locating your nearest Toyota Authorised Service Centre

To locate your nearest Toyota Authorised Service Centre, you can:

1. Call the Toyota Customer Experience Centre on Freecall
1800 869 682
and follow the prompts.

Or

2. Use the Dealer Locator tool in the “Contact Us” link on the Toyota Website:

www.toyota.com.au/car-dealers

Or

3. Scan the QR Code* below with your smartphone or tablet to view the Dealer Locator Tool:



NOT FOR REPRODUCTION

* QR code App required

Toyota Authorised Service Centres

Designed For the Health of Your Toyota

Your Toyota Authorised Service Centre plays an integral role in the enjoyment of your new Toyota. Here you'll find all the expertise you could hope for to ensure your vehicle remains in excellent condition and to assist in years of trouble-free motoring. Your Service Centre can also help with repairs, products such as tyres, Toyota Genuine lubricants, fluids and batteries and, of course, Toyota Genuine Accessories.

Better still, you can use any Toyota Authorised Service Centre in Australia which means that with over 290 Centres Australia-wide, you're never far from a helping hand. If you have any questions don't hesitate to contact any one of them.

Nobody Knows Your Toyota Like Toyota

Toyota Trained Technicians work on Toyotas day in and day out. They also use highly advanced diagnostic equipment and specialised tools and receive ongoing training and regular updates from Toyota to ensure they can keep your Toyota at its very best.

Naturally, your Toyota Authorised Service Centre also only uses Toyota Genuine Parts that are manufactured to Toyota's exacting standards and come with a 12 month warranty*.

Yet Another Helping Hand - Toyota Customer Experience Centre

Should you ever need further assistance, call the Toyota Customer Experience Centre. Our Advisors can help you with information on our products, Toyota Authorised Service Centres, the maintenance of your vehicle and any other questions you may have.

Freecall 1800 Toyota (869 682)

If you'd prefer to write, our address is:

Toyota Customer Experience Centre

P.O. Box 187

Caringbah, NSW 1495

or

toyota.com.au

Please include your vehicle's details, which you'll find inside the front cover of this book.

*All Toyota Genuine Parts carry a 12 month Toyota Warranty. Conditions apply. The Toyota Genuine Parts Warranty does not limit and may not necessarily exceed your rights under the Competition and Consumer Act 2010.

Toyota Genuine Parts and Accessories

Fit Better, Work Better, Look Better

In order for you to make the most of your vehicle, Toyota Genuine Parts and Accessories are manufactured to Toyota's rigorous standards. This means they fit and perform at their best while helping you keep your Toyota 100% Toyota. And to ensure you get things when you need things, your Toyota Authorised Service Centre is electronically linked to every parts distribution centre around Australia.

PROTECT YOUR WARRANTY

In order to help you protect both yourself and your Toyota, non-genuine parts are not covered by your Toyota new vehicle warranty. In fact, if a non-genuine part is fitted to your vehicle, and that item causes any damage, the damage will not be covered by your Toyota New Vehicle Warranty.

Toyota does not approve of the fitment of non-genuine performance enhancing products such as power chips, forced induction products, suspension components, etc. as these products typically impart forces / loads greater than the original design intent and may compromise the vehicles longevity and durability.

By having your Toyota maintained at a Toyota Authorised Service Centre, you'll be in safe hands knowing that your vehicle is being serviced by experts and will always be fitted with Toyota Genuine Parts. Doing so keeps your Toyota, and your warranty, in the very best condition.

Toyota Genuine Accessories

Whether it's to protect or personalise your new Toyota, we offer a range of Toyota Genuine Accessories*. And since they're designed, tested and manufactured to strict Toyota standards they offer the best possible performance and real peace of mind.

* All Toyota Genuine Accessories purchased and fitted to a Toyota are warranted for the remainder of the New Vehicle Warranty or 12 months, whichever is greater. Toyota Genuine Accessories purchased from an authorised Toyota Dealer over the counter are warranted from the date of purchase for one year. Conditions apply.

The Toyota Genuine Accessories Warranty does not limit and may not necessarily exceed your rights under the Competition and Consumer Act 2010.

Your Responsibilities

You must operate, maintain and care for your Toyota properly, in accordance with the instructions in this book and your vehicle's Owner's Manual. The best way to maintain your vehicle is through a Toyota Authorised Service Centre.

If your name or address has changed or you are the new owner of this Toyota, please contact the Toyota Customer Experience Centre on Freecall **1800 869 682** or visit the Toyota Owner's Portal: **www.toyota.com/owners** to update the ownership information of your vehicle.

If for some reason the odometer is changed, please have your Toyota Authorised Service Centre verify the date of the change and kilometres travelled on the form located at the back of this book.

Warranty Period - 3 years or 100,000 kilometres*, whichever occurs first

The Toyota New Vehicle Warranty applies to all new Toyota vehicles sold in Australia. The Warranty Period is 3 years or 100,000 kilometres, whichever occurs first. The actual commencement date of the warranty is shown on the New Vehicle Information Statement on the inside front cover of this book. This will be the date the vehicle is either (A) delivered to its first owner, or (B) put into service by Toyota or a Toyota Dealer as a company or demonstrator vehicle.

Within the Warranty Period Toyota will repair or replace at any of its Toyota Authorised Service Centres and at its discretion, any original equipment Toyota components found to be defective under normal use and operation in Australia.

Corrosion Perforation Warranty*

You have peace of mind that your new Toyota is constructed to resist rust and corrosion. Any corrosion perforation (rust through) of any original body panel, will be repaired or replaced within the Corrosion Perforation Warranty period of 5 years, except for deck panels of Utility vehicles which are covered for a period of 3 years and in the instances listed under What Is Not Covered By Your Toyota New Vehicle Warranty in this Section. For information on how to protect your Toyota from corrosion, see Corrosion Prevention and Appearance Care in the Owner's Manual.

*The Toyota warranties do not limit and may not necessarily exceed your rights under the Competition and Consumer Act 2010.

Accessory Warranty

All Toyota Genuine Accessories purchased and fitted to a Toyota are warranted for the remainder of the New Vehicle Warranty or 12 months, whichever is greater. Toyota Genuine Accessories purchased from an authorised Toyota Dealer over the counter are warranted from the date of purchase for one year. Conditions apply*.

*The Toyota Genuine Accessories Warranty does not limit and may not necessarily exceed your rights under the Competition and Consumer Act 2010.

Toyota New Vehicle Warranty

What is Covered by Your Toyota New Vehicle Warranty

The Difference Between a Warranty Repair and a Maintenance Service

A Warranty Repair is a repair performed during the Warranty Period to rectify any problem caused by faulty materials and/or workmanship at the time of new vehicle manufacture. It is normally free of charge.

Maintenance Services are the all-important regular inspections, adjustments and tune-ups. A service includes inspections, checks, changes of oils and fluids, and the replacement of normal wearing parts due to accumulated time or distance. These are competitively priced by your Toyota Authorised Service Centre.

Towing the Vehicle

If during the Warranty Period a warranted part fails, and your vehicle has broken down or is unsafe to drive, towing of your vehicle to the nearest Toyota Authorised Service Centre is covered under the warranty. For further information, see Helpful Questions and Answers in this Section.

Battery

A defective original equipment battery will be replaced free of charge during the first 12 months of service, regardless of kilometres travelled. If the battery is found to be defective during the second 12 months of service, 50% of the replacement cost will be covered by the warranty.

LPG (Liquefied Petroleum Gas) - Where Fitted to Petrol Engine Models Only

Note that LPG applies to petrol engine models only. Diesel engine vehicles cannot be converted to LPG.

Not all Toyota engines are certified for conversion to LPG, please contact your Service Advisor at your Toyota Authorised Service Centre for more information on LPG conversion.

If your vehicle is fitted with the Toyota Approved LPG System on an LPG Compatible Engine at the time of new vehicle purchase then the LPG system is provided with the full 3 years or 100,000 kilometre warranty* - the same as the vehicle. If the system is fitted after purchase, the warranty applies for the remainder of the new vehicle warranty or for 12 months, whichever is longer. Where a Toyota Approved LPG System is fitted on an LPG Compatible Engine, the engine is fully covered by your Toyota New Vehicle Warranty.

Where a Toyota Approved LPG System is fitted on an engine not certified by Toyota as LPG Compatible, damage caused to the vehicle by the LPG system is not covered by your Toyota New Vehicle Warranty.

Your Toyota New Vehicle Warranty may be affected where a non-Toyota Approved LPG System is fitted. Speak to the Service Advisor at your Toyota Authorised Service Centre for advice on the best system to suit your vehicle.

* The Toyota warranties do not limit and may not necessarily exceed your rights under the Competition and Consumer Act 2010.

Paint Defect and Surface Rust

Any surface rust or paint defects appearing on painted body panels under normal use will also be covered by the Warranty Period except for deck panels of Utility vehicles.

Deck panels for Utility vehicles will be covered by a Warranty Period of 1 year or 20,000 kilometres whichever occurs first.

For information on how to protect your Toyota from corrosion, see Corrosion Prevention and Appearance Care in the Owner's Manual.

What is Not Covered by Your Toyota New Vehicle Warranty*

- Tyres are not covered by the Toyota New Vehicle Warranty but by the tyre manufacturer's warranty. This does not mean you are deprived of any statutory rights in respect of these items. Your Toyota Authorised Service Centre will be able to help you if you have any questions on tyre warranty.
- Repairs and service adjustments required due to vehicle misuse or negligence are not covered. Misuse and negligence includes the following:
 - Formal or informal competitive events, such as racing.
 - Off-road use where the vehicle is not designed or marketed for that purpose.
 - Water ingress from floods or deep water fording.
 - Overloading - permissible loads are covered in the vehicle owner's manual.
 - Improper adjustment, repair, tampering or modifications by a non-Toyota repairer.
 - Accident damage.
 - Lack of proper care or attention as defined in the vehicle manuals and instructions.
- Defects caused by the fitment of non-Toyota-approved parts, accessories, add-on parts, improper or lack of maintenance are not covered.
- Scratches or surface rust caused by normal wear and tear, such as stone, or other chips, in the paint are not covered.
- Damage or breakage of the windscreen or glass caused by normal wear and tear, such as stone impacts are not covered.
- Environmental damage, such as hailstones, windstorms, flooding, fire, lightning or airborne fallout (chemicals, tree sap, bird and insect droppings, etc.) are not covered.
- Incidentals such as phone calls, car rental charges, hotel bills, inconvenience or commercial loss are not covered.
- Damage caused by improper or lack of maintenance, or the use of fuels, oils, lubricants, coolants or fluids other than those specified in the Owner's Manual are not covered.

Toyota New Vehicle Warranty

- Engine tune-ups, lubrication, replacement of expendable parts such as filters, coolant, spark plugs, fuses, brake pads, wiper blades are normal wear and tear parts, and are not considered warranty items.
- Normal noise, vibration, wear and tear, and deterioration such as discolouration, flaking, deformation or blur are not covered.
- Fitment of an LPG system could affect your Toyota New Vehicle Warranty. Please refer to What Is Covered By Your Toyota New Vehicle Warranty in this Section. For more information on LPG conversions speak to the Service Advisor at your Toyota Authorised Service Centre for advice on the best system to suit your vehicle.
- Petrol engines: Damage caused by the use of fuels with an Ethanol content greater than 10% (E10).
- Diesel engines: Damage caused by the use of biodiesel fuels greater than 5% (B5) and not conforming to the national diesel fuel standard EN590.

Additional note:

Toyota recommends that you only use high-quality fuels from commercially available sources whether diesel, biodiesel or petrol. Fuel manufacturers take great care to deliver products that meet the required fuel standards. Vehicle damage that results from using substandard, non-approved or privately blended fuels is not covered.

- * The Toyota warranties do not limit and may not necessarily exceed your rights under the Competition and Consumer Act 2010.

Helpful Questions and Answers

Helpful Questions and Answers

What should I do if there are any concerns with my new Toyota following delivery?

Because your vehicle is rigorously checked before it is delivered to you, it is highly unlikely you will find any problems with your new Toyota. However, should you have any concerns or questions regarding your new vehicle, bring it into any Toyota Authorised Service Centre for a Complimentary Inspection, the coupon is located in the front of this book.

Does my new Toyota need an oil change during the break-in period?

Your new Toyota is manufactured to precision tolerances and is rigorously checked and filled with high quality lubricants at the factory; as such the oil and filter will be changed at the first scheduled maintenance service, refer to the Maintenance Schedule in Section 2.

When do I get my Toyota serviced, and how do I arrange it?

Your Toyota should be serviced according to the Maintenance Schedule in Section 2 of this book. Additional Service Requirements apply for vehicles driven in harsh conditions or often used for towing heavy loads. The additional requirements are also described in Section 2 of this book. The Service Advisor at your Toyota Authorised Service Centre, can best advise you on the maintenance requirements to suit your driving conditions.

Why is time just as important as kilometres for servicing?

If you only drive short distances then you should service your vehicle according to time intervals rather than kilometres travelled. In other words, don't wait months to get your car serviced just because you haven't travelled the required kilometres, waiting can cause all sorts of problems. Harsh driving conditions such as driving on dusty roads, towing or repeated short journeys such as going to the shops, dropping the kids at school, and quick work trips are some of the hardest forms of work an engine can endure, so regular servicing is vital. For more details see the Maintenance Schedule in Section 2.

Who should service my Toyota?

One of over 290 Toyota Authorised Service Centres, that's who. After all, every Toyota Authorised Service Centre offers specialist Toyota Trained Technicians who work on Toyotas day in and day out. They understand what makes your Toyota 'tick', delivering quick and accurate diagnosis of your vehicle's health. Toyota Authorised Service Centres have access to the latest diagnostic equipment and specialist service tools along with receiving regular updates from Toyota. And because Toyota Authorised Service Centres only use Toyota Genuine Parts which are covered by a 12 month warranty*, you'll keep your Toyota, and your warranty, in far better condition. Not to forget that a full service history from a Toyota Authorised Service Centre may also enhance the resale value of your vehicle.

* All Toyota Genuine Parts carry a 12 month Toyota Warranty. Conditions apply. The Toyota Genuine Parts Warranty does not limit and may not necessarily exceed your rights under the Competition and Consumer Act 2010.

Helpful Questions and Answers

Who is the best person to talk to at the Toyota Authorised Service Centre?

Talk to your Service Advisor or Customer Relations Manager at your Toyota Authorised Service Centre. If they're unable to assist, ask to speak with the Service Manager.

Isn't Toyota servicing more expensive?

The simple answer is no. After all, you'll probably be entitled to Toyota Service Advantage* where you pay the same low price from one logbook service to the next so you know in advance what you'll be paying for the first 3 years or 60,000 km, whichever occurs first. Even after Toyota Service Advantage, you'll still enjoy value for money servicing and repairs at any Toyota Authorised Service Centre in Australia.

* Maximum payable for standard scheduled servicing (normal operating conditions) until first of 3 years or 60,000 kms (up to the first 6 services). Excludes Government and Rental vehicles. Contact your Toyota Dealer or go to toyota.com.au/advantage for other exclusions and eligibility.

If I have any problems with my Toyota during the Warranty Period, what is the best way of getting my Toyota repaired?

Your Toyota New Vehicle Warranty provides comprehensive security against any unlikely faults in your new Toyota. However, if you need repairs, don't hesitate to call your Toyota Authorised Service Centre. Every Toyota Authorised Service Centre is committed to providing any Warranty Repairs you may need.

Does towing a caravan or trailer impact on my Toyota New Vehicle Warranty?

Your Toyota is engineered to deliver excellent towing performance.

So naturally, towing a caravan or trailer is covered by the Toyota New Vehicle Warranty as long as you follow some 'common sense' procedures and don't overload your vehicle. The safest way to tow anything is to have your Toyota Authorised Service Centre fit Toyota Genuine towing equipment, and be a cautious, considerate driver. Remember, towing a caravan or trailer can have an adverse effect on the stability, safety, durability and operating economy of your vehicle.

If my vehicle is off the road being repaired, are out of pocket expenses such as accommodation, travel or commercial loss included in the Toyota New Vehicle Warranty?*

The Toyota New Vehicle Warranty covers repairs or replacement of parts that are defective in materials or workmanship at the Toyota Authorised Service Centre premises. It does not cover claims for compensation.

What costs are not covered by the Toyota New Vehicle Warranty?

The costs of regular maintenance servicing are not part of the Warranty. Please see What Is Not Covered By Your Toyota New Vehicle Warranty in this Section.

* The Toyota warranties do not limit and may not necessarily exceed your rights under the Competition and Consumer Act 2010.

Helpful Questions and Answers

What happens to the Toyota New Vehicle Warranty if I modify my vehicle?

The Toyota New Vehicle Warranty will continue to apply to original components of the vehicle providing they have not been altered or adjusted in any way. Also, the Toyota New Vehicle Warranty will continue to apply if your vehicle is fitted with Toyota Genuine Parts and Accessories approved for your model. Any modifications or damage resulting from the modifications to your vehicle, are not covered by your Toyota new vehicle warranty. For further information refer to What Is Covered By Your Toyota New Vehicle Warranty in this Section.

Are tyres covered by the Toyota New Vehicle Warranty?*

Tyres are covered by the tyre manufacturer's warranty. See What Is Not Covered By Your Toyota New Vehicle Warranty in this Section.

*The Toyota warranties do not limit and may not necessarily exceed your rights under the Competition and Consumer Act 2010.

I've just taken ownership of a used Toyota. What do I do?

Firstly, take your vehicle to a Toyota Authorised Service Centre to give it a comprehensive safety check. That way any potential problems can be rectified immediately. Then simply keep your vehicle serviced according to the Maintenance Schedule in this book.

Please ensure that your Service Centre provides updated information to Toyota Motor Corporation Australia.

Where do I go for service after the Warranty Period expires?

If you've had your Toyota serviced by your Toyota Authorised Service Centre for the length of its warranty you'll no doubt find it's in excellent condition. So why would you risk going elsewhere now.

If I don't drive many kilometres, why should I service my vehicle by time?

Regular maintenance is vital in maintaining the high level of performance and reliability that you expect from your vehicle. Over time the fluids and oils in your vehicle lose their ability to protect your vehicle components from failure.

Therefore your service intervals are for a given time or distance, whichever occurs first.

If I leave a long time between services, will this impact my Toyota New Vehicle Warranty?

You must service your vehicle according to the Maintenance Schedule in Section 2 of this book. Your Toyota New Vehicle Warranty does not cover damage caused by inadequate maintenance.

If I have an accident, is my vehicle covered by the Toyota New Vehicle Warranty?

Unless the accident is caused by the failure of a warranted part, your vehicle is not covered.

Helpful Questions and Answers

What if I'm travelling and need a service or repair?

There are more than 290 Toyota Authorised Service Centres around Australia, all of which are authorised to carry out servicing, general maintenance and unexpected repairs for you. You'll enjoy exactly the same great experience as you would at your regular Toyota Authorised Service Centre and be back on the road as soon as is physically possible. Better still, many of our Toyota Authorised Service Centres also offer a range of One-Stop-Shop products such as tyres, batteries, lubricants and fluids.

What about using fuel containing Ethanol?

Toyota approves the use of petrol with an Ethanol content up to the limit of 10%. Toyota warranty will not cover failures or faults due to operation on fuels with an Ethanol content greater than 10%.

What about using biodiesel fuels?

Toyota will endorse biodiesel fuel blends using FAME (Fatty Acid Methyl Esters that comply with either EN14214 or ASTM D6751 standards) of up to 5% volume concentration when mixed with conventional diesel fuel. The final product B5 (5% Biodiesel blend) at the pump must conform to the national Diesel Fuel Standard which is based on EN590.

Toyota warranty will not cover failures or faults due to operation on biodiesel fuels greater than a 5% (B5) blend.

Can my Toyota be converted to run on LPG? (Petrol Engine Models Only)

Refer to What Is Covered By Your Toyota New Vehicle Warranty in this Section for more information on LPG conversions.

Should I use additional fluid additives like oil, coolant and fuel enhancers?

Your Toyota is engineered to perform at its best with Toyota Genuine Lubricants and Fluids. Use of further additives is not recommended by Toyota.

If I have an accident can my insurance company insist on the repairer I use?

In the event that you are involved in an accident and your Toyota needs repairs, we recommend that you contact your insurer and insist that your vehicle is repaired to Toyota specifications using only Toyota Genuine Parts and Panels that are engineered to perfectly fit and perform in the same manner as your new vehicle was originally designed to. Your Toyota Dealer can advise you on the location and availability of an authorised Toyota Body and Paint repairer who can conduct repairs according to Toyota's exacting specifications.

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**Additional Maintenance
Schedule.....2-50**

Maintenance of your Toyota

Maintenance of Your Toyota

Things You Can Do When You Refuel

The best way to ensure years of trouble-free motoring is to develop a habit of regularly checking under the bonnet and around your Toyota. It only takes a few minutes when you're getting petrol, and early detection could save you a lot of money. If you're unsure how to carry out these checks, see your Owner's Manual or ask a Service Advisor at your Toyota Authorised Service Centre for a demonstration at your next service.

- Check engine oil, (ensure engine is hot, wait 5 minutes for an accurate reading).
- Check engine coolant, brake, clutch and windscreen washer fluid levels.
- Check tyre pressure including spare (when cold).
- You should walk around your vehicle checking that all the lights, indicators and horn are operating correctly.
- Operate the air conditioner for at least 5 minutes per week to keep the system in optimum condition.

IMPORTANT NOTICE

To maintain the protection and efficiency of the cooling system, the Toyota Super Long Life Coolant must not be mixed with any other coolant or additive.

Use premixed genuine Toyota Super Long Life Coolant to fill the cooling system.
Do not use alcohol type antifreeze or plain water alone.

Regular Toyota Authorised Service Centre Checks

In addition to the maintenance items listed for each service, your Toyota Authorised Service Centre will regularly check the operation of key systems. To ensure the continued efficiency and reliability of your vehicle to suit your particular driving conditions, your Toyota Authorised Service Centre may recommend additional maintenance such as:

- Replacement of worn wiper blades
- Brake system inspections
- Headlight realignments
- Testing and re-gassing air conditioning

Maintenance of your Toyota

How to Calculate the Correct Service Intervals

Regular servicing of your Toyota is critical to its performance, longevity, resale value and your safety. Determining the optimum service intervals for your vehicle is easy. Dependent upon your driving habit, you should be servicing based either on time or kilometres.

If for example you drive approximately 10,000 km or less in 6 months, you should be servicing your Toyota in accordance with the 6 month time interval expressed in this book. If on the other hand, you drive more than 10,000 km per 6 months, you should service according to the 10,000 km intervals. If you're confused in any way just talk to your Toyota Service Advisor about the type of schedule best suited to your driving habits.

Wheel Alignment

Abnormal or uneven tyre wear may be noted by your Toyota Authorised Service Centre during your regular maintenance service. This may be caused by your operating environment. Your Toyota Authorised Service Centre will suggest a wheel alignment check (and correction if necessary) to prevent further deterioration to your vehicle's tyres. This will be a chargeable service.

Additional Service Requirements

How and where you drive your Toyota determines the service requirements as much as the time or distance travelled. For example, if you are regularly towing heavy loads or driving in rough conditions, then more frequent maintenance is necessary, refer to Additional Service Requirements in this Section. The Service Advisor at your Toyota Authorised Service Centre can best advise you on the maintenance requirements, to suit your driving conditions.

Break-in Period Oil Change

Your new Toyota is manufactured to precision tolerances and rigorously checked and filled with high quality lubricants at the factory; as such the oil and filter does not need to be changed until the first scheduled service.

Oil Thickening

Oil thickening is a phenomenon which occurs when particles of unburnt fuel and combustion by-products cause a build-up of carbon (soot) in the engine oil forming a jelly type substance. It can cause serious engine damage through oil starvation. It is essential that the engine oil is changed according to the Maintenance Schedule in this Section, at either the time or distance specified.

UNDERSTANDING YOUR TOYOTA MAINTENANCE SCHEDULE

Here is a guide to the codes defining what type of maintenance needs to be performed at each scheduled service. You'll find these marked on Maintenance Schedule pages.

C = Clean

I = Inspect, correct or
adjust as necessary

R = Replace

D = Inspect and drain

T = Tighten

Maintenance of your Toyota

Driving Through Deep Water, Mud or Sand

Items such as those following, require daily service when you drive through deep water, mud or sand:

- Brake lines and hoses
- Brake linings/drums and brake pads/discs
- Engine air cleaner filter
- Front and Rear differential oil – 4WD
- Steering linkage
- Transfer oil
- Transmission fluid or oil
- Wheel bearings
- Propeller shafts and drive shafts.

Driving Through Water

Avoid driving through water that may enter the engine compartment. Water entering the engine compartment may enter the engine air intake and other components causing serious damage and or the engine to stop and not restart.

Should you need to drive through deep water, first ascertain that the depth of the water is not above the bottom of the front bumper bar and that the surface of the ground under the water is firm and even with no deep holes, then you can proceed slowly in low gear.

If the water level is deeper than above, it is advisable to wait until the water level has dropped or to find another crossing.

Water Flood

If your Toyota is caught in a flood and is submerged over the engine, do not start it or have it towed in a manner that may cause damage or unsafe operation. Water may have entered the engine, transmission, differential and other assemblies. Before your Toyota can be started and driven again, each assembly must be checked and serviced, otherwise, serious damage may occur.

For additional information on driving and towing your Toyota, see the vehicle's 'Owner's Manual'.

Maintenance Schedule

MAINTENANCE SCHEDULE

		months	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120
		km x 1,000	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150	160	170	180	190	200
Engine																						
Drive belts – Petrol			I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Drive belts – Diesel												I		I		I		I		I		I
Engine oil			R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R
Engine oil filter			R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R
Cooling and heater system ¹					I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Engine coolant ²					I	I	I	I	I	I	I			I				R				I
Engine oil cooler hoses and connections – 2AR-FE					I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Exhaust pipes and mountings			I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Electrical System																						
Spark plugs – platinum or iridium tipped type – Petrol												R										R
Battery			I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I

¹ Inspect the condition of the radiator and condenser. Check that they are not damaged or blocked with leaves, dirt, or insects. Inspect the hoses and connections for installation condition and corrosion.

² Replace the engine coolant initially at 96 months or 160,000 km (whichever occurs first), then every 48 months or 80,000 km (whichever occurs first). Use Genuine Toyota Super Long Life Coolant (SLLC) or a similar high quality ethylene glycol based non-silicate, non-amine, non-nitrite, and non-borate coolant with long-life hybrid organic acid technology. (Coolant with long-life hybrid organic acid technology consists of the combination of low phosphates and organic acids.)

Maintenance Schedule

MAINTENANCE SCHEDULE

*(Months or odometer reading
whichever occurs first)*

months	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120
km x 1,000	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150	160	170	180	190	200

Fuel System

Fuel filter (including the in-tank filter) – Petrol								R								R				
Fuel filter – Diesel single filter						R	R			R		R		R		R		R		R
Engine air cleaner filter (include checking pre-air cleaner if equipped) – Petrol				R				R				R				R			I	R
Engine air cleaner filter (include checking pre-air cleaner if equipped) – Diesel			R												R				R	
Diesel smoke																				
Fuel tank cap, fuel lines, connections and fuel vapor control valve – Petrol																				
Fuel tank cap, fuel lines and connections – Diesel																				
Charcoal canister – Petrol																				

Chassis and Body

Brake pedal and parking brake																				
Brake linings and drums (include parking brake linings and drums)																				
Brake pads and discs																				
Vacuum pump - Diesel ³																				
Brake fluid																				
Clutch fluid – M/T																				
Brake pipes and hoses																				
Steering wheel, linkage and steering gear (including steering rack boots)																				

³ Inspect the vacuum pump using a vacuum gauge and replace only if necessary.

Maintenance Schedule

MAINTENANCE SCHEDULE

	months		6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120
	km x 1,000		10	20	30	40	50	60	70	80	90	100	110	120	130	140	150	160	170	180	190	200
Chassis and Body (continued)																						
Drive shaft boots	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Suspension ball joints and dust covers	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Shift lever for manual transmission	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Manual transmission oil	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Automatic transmission fluid	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Transfer oil – 4WD	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Front differential oil	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Rear differential oil – 4WD	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Front and rear suspensions	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Bolts and nuts on chassis and body ⁴	I	I	I	I	I	I	I	I	I	I	I	T	I	I	I	I	I	I	I	I	I	T
Accessory items ⁵	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Tyres and inflation pressures	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Rotate wheels	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Balance front wheels	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Lights, horns, wipers and washers	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Seatbelt, webbing condition, buckle and retractor mechanism operation	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Air conditioner filter	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R
Air conditioner, including refrigerant level	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Reset oil maintenance management system – Diesel	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Road Test																						
Road test vehicle	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I

⁴ For seat mounting bolts, front and rear suspension member retaining bolts.⁵ Visual inspection of towbar, bullbar and nudge bar.

MAINTENANCE SERVICE TIMES

months		6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120
km x 1,000		10	20	30	40	50	60	70	80	90	100	110	120	130	140	150	160	170	180	190	200
Maintenance Service Times for Normal Conditions																					
ZSA42 (2WD) – M/T		0.9	1.1	1.0	1.9	0.9	1.2	0.9	4.2	1.0	1.6	0.9	2.0	0.9	1.1	1.0	4.5	0.9	1.2	0.9	2.4
ZSA42 (2WD) – A/T		0.9	1.1	1.0	1.9	0.9	1.2	0.9	4.2	1.0	1.6	0.9	2.0	0.9	1.1	1.0	4.5	0.9	1.2	0.9	2.4
ASA44 (4WD) – M/T		1.1	1.4	1.2	2.2	1.1	1.5	1.1	4.5	1.2	1.9	1.1	2.3	1.1	1.4	1.2	4.8	1.1	1.5	1.1	2.7
ASA44 (4WD) – A/T		1.1	1.4	1.2	2.2	1.1	1.5	1.1	4.5	1.2	1.9	1.1	2.3	1.1	1.4	1.2	4.8	1.1	1.5	1.1	2.7
ALA49 (4WD) – M/T		1.0	1.6	1.1	2.5	1.0	1.7	1.0	2.5	1.1	1.8	1.0	2.6	1.0	1.6	1.1	2.8	1.0	1.7	1.0	2.9*
ALA49 (4WD) – A/T		1.0	1.6	1.1	2.5	1.0	1.7	1.0	2.5	1.1	1.8	1.0	2.6	1.0	1.6	1.1	2.8	1.0	1.7	1.0	2.9*

The times above give the recommended time in hours to perform a normal service. Additional time maybe required to correct items or replace parts as identified during the maintenance operation.

* Time for vacuum pump inspection (diesel) is included at the appropriate services, however additional time will be required if replacement is necessary.

Ask your Service Advisor for the time to perform any additional maintenance.



6 month or 10,000 km Maintenance Record (whichever occurs first)	Toyota Service Centre Verification <i>By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.</i>
This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.	Date: Km:

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1

- ☐ Inspect drive belts – Petrol
- ☐ Inspect battery
- ☐ Inspect engine air cleaner filter (include checking pre-air cleaner if equipped) – Diesel
- ☐ Inspect brake fluid
- ☐ Inspect clutch fluid – M/T
- ☐ Inspect accessory items
- ☐ Inspect internal lights, horns wipers and washers
- ☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation

H2

- ☐ Drain engine oil
- ☐ **Replace engine oil filter**
- ☐ Inspect drive shaft boots

H3

- ☐ Inspect brake pads and discs
- ☐ Inspect tyres and inflation pressures
- ☐ **Rotate wheels and balance front wheels**

H4

- ☐ **Fill engine oil**
- ☐ Check fluid levels

H5

- ☐ Final inspection

H6

- ☐ Reset oil maintenance management system – Diesel
- ☐ Road test vehicle

NOT FOR REPRODUCTION



12 month or 20,000 km Maintenance Record (whichever occurs first)	Toyota Service Centre Verification
This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.	By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.
Date:	Km:

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1
☐ Inspect drive belts – Petrol

☐ Inspect battery

☐ Inspect engine air cleaner filter

☐ Inspect brake pedal and parking brake

☐ Inspect brake fluid

☐ Inspect clutch fluid – M/T

☐ Inspect steering wheel

☐ Inspect accessory items

☐ Inspect internal lights, horns, wipers and washers

☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation

☐ Inspect air conditioner, including refrigerant level

H2
☐ Drain engine oil

☐ **Replace engine oil filter**
☐ Inspect exhaust pipes and mountings

☐ Inspect steering linkage and gear (including steering rack boots)

☐ Inspect drive shaft boots

☐ Inspect suspension ball joints and dust covers

☐ Inspect transfer oil – 4WD

☐ Inspect rear differential oil – 4WD

H3
☐ Inspect brake pads and discs

☐ Inspect brake pipes and hoses

☐ Inspect tyres and inflation pressures

☐ **Rotate wheels and balance front wheels**
H4
☐ **Fill engine oil**
☐ **Replace fuel filter – Diesel single filter**
☐ Check fluid levels

H5
☐ Final inspection

H6
☐ Reset oil maintenance management system – Diesel

☐ Road test vehicle

NOT FOR REPRODUCTION



18 month or 30,000 km Maintenance Record (whichever occurs first)	Toyota Service Centre Verification
This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.	By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.
Date:	Km:

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1

- ☐ Inspect drive belts – Petrol
- ☐ Inspect battery
- ☐ **Replace engine air cleaner filter – Diesel**
- ☐ Inspect brake fluid
- ☐ Inspect clutch fluid – M/T
- ☐ Inspect shift lever for manual transmission
- ☐ Inspect accessory items
- ☐ Inspect internal lights, horns, wipers and washers
- ☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation
- ☐ **Replace air conditioner filter**

H2

- ☐ Drain engine oil
- ☐ **Replace engine oil filter**
- ☐ Inspect drive shaft boots

H3

- ☐ Inspect brake pads and discs
- ☐ Inspect tyres and inflation pressures
- ☐ **Rotate wheels and balance front wheels**

H4

- ☐ **Fill engine oil**
- ☐ Check fluid levels

H5

- ☐ Final inspection

H6

- ☐ Reset oil maintenance management system – Diesel

- ☐ Road test vehicle

NOT FOR REPRODUCTION



24 month or 40,000 km Maintenance Record (whichever occurs first)	Toyota Service Centre Verification
This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.	By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.
Date:	Km:

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1

- ☐ Inspect drive belts – Petrol
- ☐ Inspect cooling and heater system
- ☐ Inspect engine coolant
- ☐ Inspect engine oil cooler hoses and connections – 2AR-FE
- ☐ Inspect battery
- ☐ **Replace engine air cleaner filter – Petrol**
- ☐ Inspect engine air cleaner filter – Diesel
- ☐ Inspect fuel tank cap, fuel lines, connections and fuel vapor control valve – Petrol
- ☐ Inspect fuel tank cap, fuel lines and connections – Diesel
- ☐ Inspect brake pedal and parking brake
- ☐ Drain brake fluid and fit refiller
- ☐ Inspect clutch fluid – M/T
- ☐ Inspect steering wheel
- ☐ Inspect automatic transmission fluid
- ☐ Inspect accessory items
- ☐ Inspect internal lights, horns, wipers and washers
- ☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation
- ☐ Inspect air conditioner, including refrigerant level

H2

- ☐ Drain engine oil
- ☐ **Replace engine oil filter**
- ☐ Inspect exhaust pipes and mountings
- ☐ Inspect charcoal canister – Petrol
- ☐ Inspect steering linkage and gear (including steering rack boots)
- ☐ Inspect drive shaft boots
- ☐ Inspect suspension ball joints and dust covers
- ☐ Inspect manual transmission oil
- ☐ **Replace transfer oil – 4WD**
- ☐ Inspect front differential oil
- ☐ **Replace rear differential oil – 4WD**
- ☐ Inspect front and rear suspensions

H3

- ☐ Inspect brake linings and drums (include parking brake linings and drums)
- ☐ Inspect brake pads and discs
- ☐ **Replace brake fluid**
- ☐ Inspect brake pipes and hoses
- ☐ Inspect tyres and inflation pressures
- ☐ **Rotate wheels and balance front wheels**

continued overleaf

H4

- ☐ **Fill engine oil**
- ☐ **Replace fuel filter**
 - **Diesel single filter**
- ☐ Check fluid levels

H5

- ☐ Final inspection

H6

- ☐ Reset oil maintenance management system
 - Diesel

- ☐ Inspect diesel smoke
- ☐ Road test vehicle



30 month or 50,000 km Maintenance Record (whichever occurs first)	Toyota Service Centre Verification
This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns. Date: Km:	By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1

- ☐ Inspect drive belts – Petrol
- ☐ Inspect battery
- ☐ Inspect engine air cleaner filter – Diesel
- ☐ Inspect brake fluid
- ☐ Inspect clutch fluid – M/T
- ☐ Inspect accessory items
- ☐ Inspect internal lights, horns, wipers and washers
- ☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation

H2

- ☐ Drain engine oil
- ☐ **Replace engine oil filter**
- ☐ Inspect drive shaft boots

H3

- ☐ Inspect brake pads and discs
- ☐ Inspect tyres and inflation pressures
- ☐ **Rotate wheels and balance front wheels**

H4

- ☐ **Fill engine oil**
- ☐ Check fluid levels

H5

- ☐ Final inspection

H6

- ☐ Reset oil maintenance management system – Diesel

- ☐ Road test vehicle

NOT FOR REPRODUCTION

36 month or 60,000 km Maintenance Record (whichever occurs first)	Toyota Service Centre Verification
This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.	By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.
Date: Km:	

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1

- ☐ Inspect drive belts – Petrol
- ☐ Inspect battery
- ☐ Inspect engine air cleaner filter – Petrol

☐ **Replace engine air cleaner filter – Diesel**

- ☐ Inspect brake pedal and parking brake
- ☐ Inspect brake fluid
- ☐ Inspect clutch fluid – M/T
- ☐ Inspect steering wheel
- ☐ Inspect shift lever for manual transmission
- ☐ Inspect accessory items
- ☐ Inspect internal lights, horns, wipers and washers
- ☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation

☐ **Replace air conditioner filter**

- ☐ Inspect air conditioner, including refrigerant level

H2

- ☐ Drain engine oil
- ☐ **Replace engine oil filter**
- ☐ Inspect exhaust pipes and mountings
- ☐ Inspect steering linkage and gear (including steering rack boots)

☐ Inspect drive shaft boots

- ☐ Inspect suspension ball joints and dust covers
- ☐ Inspect transfer oil – 4WD
- ☐ Inspect rear differential oil – 4WD

H3

- ☐ Inspect brake pads and discs
- ☐ Inspect brake pipes and hoses
- ☐ Inspect tyres and inflation pressures
- ☐ **Rotate wheels and balance front wheels**

H4

- ☐ **Fill engine oil**
- ☐ **Replace fuel filter – Diesel single filter**
- ☐ Check fluid levels

H5

- ☐ Final inspection

H6

- ☐ Reset oil maintenance management system – Diesel

- ☐ Road test vehicle

NOT FOR REPRODUCTION

42 month or 70,000 km Service (whichever occurs first)

42 month or 70,000 km Maintenance Record (whichever occurs first)	Toyota Service Centre Verification <i>By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.</i>
This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.	Date: Km:

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1

- ☐ Inspect drive belts – Petrol
- ☐ Inspect battery
- ☐ Inspect engine air cleaner filter – Diesel
- ☐ Inspect brake fluid
- ☐ Inspect clutch fluid – M/T
- ☐ Inspect accessory items
- ☐ Inspect internal lights, horns, wipers and washers
- ☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation

H2

- ☐ Drain engine oil
- ☐ **Replace engine oil filter**
- ☐ Inspect drive shaft boots

H3

- ☐ Inspect brake pads and discs
- ☐ Inspect tyres and inflation pressures
- ☐ **Rotate wheels and balance front wheels**

H4

- ☐ **Fill engine oil**
- ☐ Check fluid levels

H5

- ☐ Final inspection

H6

- ☐ Reset oil maintenance management system – Diesel

- ☐ Road test vehicle

NOT FOR REPRODUCTION

Toyota Service Centre Verification	<i>By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.</i>
48 month or 80,000 km Maintenance Record (whichever occurs first)	This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns. Date: Km:

Maintenance for Normal Operating Conditions
IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1

- ☐ Inspect drive belts – Petrol
- ☐ Inspect cooling and heater system
- ☐ Inspect engine coolant
- ☐ Inspect engine oil cooler hoses and connections – 2AR-FE

☐ Inspect battery

☐ **Replace engine air cleaner filter – Petrol**

- ☐ Inspect engine air cleaner filter – Diesel
- ☐ Inspect fuel tank cap, fuel lines, connections and fuel vapor control valve – Petrol
- ☐ Inspect fuel tank cap, fuel lines and connections – Diesel

☐ Inspect brake pedal and parking brake

☐ Drain brake fluid and fit refiller

☐ Inspect clutch fluid – M/T

☐ Inspect steering wheel

☐ Inspect automatic transmission fluid

☐ Inspect accessory items

☐ Inspect internal lights, horns, wipers and washers

☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation

☐ Inspect air conditioner, including refrigerant level

H2
☐ Drain engine oil

☐ **Replace engine oil filter**
☐ Inspect exhaust pipes and mountings

☐ **Replace fuel filter (including the in-tank filter) – Petrol**
☐ Inspect charcoal canister – Petrol

☐ Inspect steering linkage and gear (including steering rack boots)

☐ Inspect drive shaft boots

☐ Inspect suspension ball joints and dust covers

☐ Inspect manual transmission oil

☐ **Replace transfer oil – 4WD**
☐ Inspect front differential oil

☐ **Replace rear differential oil – 4WD**
☐ Inspect front and rear suspensions

continued overleaf

H3

- ☐ Inspect brake linings and drums (include parking brake linings and drums)
- ☐ Inspect brake pads and discs
- ☐ **Replace brake fluid**
- ☐ Inspect brake pipes and hoses
- ☐ Inspect tyres and inflation pressures
- ☐ **Rotate wheels and balance front wheels**

H4

- ☐ **Fill engine oil**
- ☐ **Replace fuel filter – Diesel single filter**
- ☐ Check fluid levels

H5

- ☐ Final inspection

H6

- ☐ Reset oil maintenance management system – Diesel

- ☐ Inspect diesel smoke
- ☐ Road test vehicle

Toyota Service Centre Verification	<i>By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.</i>
54 month or 90,000 km Maintenance Record (whichever occurs first)	<p>This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.</p> <p>Date: Km:</p>

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1

- ☐ Inspect drive belts – Petrol
- ☐ Inspect battery
- ☐ **Replace engine air cleaner filter – Diesel**
- ☐ Inspect brake fluid
- ☐ Inspect clutch fluid – M/T
- ☐ Inspect shift lever for manual transmission
- ☐ Inspect accessory items
- ☐ Inspect internal lights, horns, wipers and washers
- ☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation
- ☐ **Replace air conditioner filter**

H2

- ☐ Drain engine oil
- ☐ **Replace engine oil filter**
- ☐ Inspect drive shaft boots

H3

- ☐ Inspect brake pads and discs
- ☐ Inspect tyres and inflation pressures
- ☐ **Rotate wheels and balance front wheels**

H4

- ☐ **Fill engine oil**
- ☐ Check fluid levels

H5

- ☐ Final inspection

H6

- ☐ Reset oil maintenance management system – Diesel

- ☐ Road test vehicle

NOT FOR REPRODUCTION

Toyota Service Centre Verification	<i>By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.</i>
60 month or 100,000 km Maintenance Record (whichever occurs first)	<p>This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.</p> <p>Date: Km:</p>

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1
☐ Inspect drive belts

☐ Inspect cooling and heater system

☐ Inspect engine oil cooler hoses and connections – 2AR-FE

☐ Inspect battery

☐ Inspect engine air cleaner filter

☐ Inspect fuel tank cap, fuel lines, connections and fuel vapor control valve – Petrol

☐ Inspect fuel tank cap, fuel lines and connections – Diesel

☐ Inspect brake pedal and parking brake

☐ Inspect brake fluid

☐ Inspect clutch fluid – M/T

☐ Inspect steering wheel

☐ Inspect accessory items

☐ Inspect internal lights, horns, wipers and washers

☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation

☐ Inspect air conditioner, including refrigerant level

H2
☐ Drain engine oil

☐ **Replace engine oil filter**
☐ Inspect exhaust pipes and mountings

☐ Inspect steering linkage and gear (including steering rack boots)

☐ Inspect drive shaft boots

☐ Inspect suspension ball joints and dust covers

☐ Inspect transfer oil – 4WD

☐ Inspect rear differential oil – 4WD

☐ Tighten bolts and nuts on chassis and body

H3
☐ Inspect brake pads and discs

☐ Inspect brake pipes and hoses

☐ Inspect tyres and inflation pressures

☐ **Rotate wheels and balance front wheels**
H4
☐ **Fill engine oil**
☐ **Replace spark plugs – platinum or iridium tipped type – Petrol**
☐ **Replace fuel filter – Diesel single filter**
☐ Check fluid levels

H5
☐ Final inspection

H6
☐ Reset oil maintenance management system – Diesel

☐ Road test vehicle

NOT FOR REPRODUCTION

66 month or 110,000 km Service

(whichever occurs first)

Toyota Service Centre Verification	<i>By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.</i>
66 month or 110,000 km Maintenance Record (whichever occurs first)	<p>This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.</p> <p>Date: Km:</p>

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1

- ☐ Inspect drive belts – Petrol
- ☐ Inspect battery
- ☐ Inspect engine air cleaner filter – Diesel
- ☐ Inspect brake fluid
- ☐ Inspect clutch fluid – M/T
- ☐ Inspect accessory items
- ☐ Inspect internal lights, horns, wipers and washers
- ☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation

H2

- ☐ Drain engine oil
- ☐ **Replace engine oil filter**
- ☐ Inspect drive shaft boots

H3

- ☐ Inspect brake pads and discs
- ☐ Inspect tyres and inflation pressures
- ☐ **Rotate wheels and balance front wheels**

H4

- ☐ **Fill engine oil**
- ☐ Check fluid levels

H5

- ☐ Final inspection

H6

- ☐ Reset oil maintenance management system – Diesel

- ☐ Road test vehicle

NOT FOR REPRODUCTION

Toyota Service Centre Verification	<i>By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.</i>
72 month or 120,000 km Maintenance Record (whichever occurs first)	<p>This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.</p> <p>Date: Km:</p>

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1

- ☐ Inspect drive belts
- ☐ Inspect cooling and heater system
- ☐ Inspect engine coolant
- ☐ Inspect engine oil cooler hoses and connections – 2AR-FE
- ☐ Inspect battery

☐ **Replace engine air cleaner filter**

- ☐ Inspect fuel tank cap, fuel lines, connections and fuel vapor control valve – Petrol
- ☐ Inspect fuel tank cap, fuel lines and connections – Diesel
- ☐ Inspect brake pedal and parking brake
- ☐ Drain brake fluid and fit refiller
- ☐ Inspect clutch fluid – M/T
- ☐ Inspect steering wheel
- ☐ Inspect shift lever for manual transmission
- ☐ Inspect automatic transmission fluid
- ☐ Inspect accessory items
- ☐ Inspect internal lights, horns, wipers and washers
- ☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation
- ☐ **Replace air conditioner filter**
- ☐ Inspect air conditioner, including refrigerant level

H2

- ☐ Drain engine oil
- ☐ **Replace engine oil filter**
- ☐ Inspect exhaust pipes and mountings
- ☐ Inspect charcoal canister – Petrol
- ☐ Inspect steering linkage and gear (including steering rack boots)
- ☐ Inspect drive shaft boots
- ☐ Inspect suspension ball joints and dust covers
- ☐ Inspect manual transmission oil
- ☐ **Replace transfer oil – 4WD**
- ☐ Inspect front differential oil
- ☐ **Replace rear differential oil – 4WD**
- ☐ Inspect front and rear suspensions

H3

- ☐ Inspect brake linings and drums (include parking brake linings and drums)
- ☐ Inspect brake pads and discs
- ☐ **Replace brake fluid**
- ☐ Inspect brake pipes and hoses
- ☐ Inspect tyres and inflation pressures
- ☐ **Rotate wheels and balance front wheels**

continued overleaf

H4

- ☐ **Fill engine oil**
- ☐ **Replace fuel filter**
 - **Diesel single filter**
- ☐ Check fluid levels

H5

- ☐ Final inspection

H6

- ☐ Reset oil maintenance management system
 - Diesel

- ☐ Inspect diesel smoke
- ☐ Road test vehicle

78 month or 130,000 km Service
(whichever occurs first)

78 month or 130,000 km Maintenance Record (whichever occurs first)	Toyota Service Centre Verification
This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.	By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.
Date:	
Km:	

Maintenance for Normal Operating Conditions	
IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.	
<input type="checkbox"/> Inspect external lights	
H1	H3
<input type="checkbox"/> Inspect drive belts – Petrol	<input type="checkbox"/> Inspect brake pads and discs
<input type="checkbox"/> Inspect battery	<input type="checkbox"/> Inspect tyres and inflation pressures
<input type="checkbox"/> Inspect engine air cleaner filter – Diesel	<input type="checkbox"/> Rotate wheels and balance front wheels
<input type="checkbox"/> Inspect brake fluid	H4
<input type="checkbox"/> Inspect clutch fluid – M/T	<input type="checkbox"/> Fill engine oil
<input type="checkbox"/> Inspect accessory items	<input type="checkbox"/> Check fluid levels
<input type="checkbox"/> Inspect internal lights, horns, wipers and washers	H5
<input type="checkbox"/> Inspect seatbelt, webbing condition, buckle and retractor mechanism operation	<input type="checkbox"/> Final inspection
H2	H6
<input type="checkbox"/> Drain engine oil	<input type="checkbox"/> Reset oil maintenance management system – Diesel
<input type="checkbox"/> Replace engine oil filter	
<input type="checkbox"/> Inspect drive shaft boots	
	<input type="checkbox"/> Road test vehicle

NOT FOR REPRODUCTION

Toyota Service Centre Verification	<i>By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.</i>
84 month or 140,000 km Maintenance Record (whichever occurs first)	<p>This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.</p> <p>Date: Km:</p>

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1
☐ Inspect drive belts

☐ Inspect cooling and heater system

☐ Inspect engine oil cooler hoses and connections – 2AR-FE

☐ Inspect battery

☐ Inspect engine air cleaner filter

☐ Inspect fuel tank cap, fuel lines, connections and fuel vapor control valve – Petrol

☐ Inspect fuel tank cap, fuel lines and connections – Diesel

☐ Inspect brake pedal and parking brake

☐ Inspect brake fluid

☐ Inspect clutch fluid – M/T

☐ Inspect steering wheel

☐ Inspect accessory items

☐ Inspect internal lights, horns, wipers and washers

☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation

☐ Inspect air conditioner, including refrigerant level

H2
☐ Drain engine oil

☐ **Replace engine oil filter**
☐ Inspect exhaust pipes and mountings

☐ Inspect steering linkage and gear (including steering rack boots)

☐ Inspect drive shaft boots

☐ Inspect suspension ball joints and dust covers

☐ Inspect transfer oil – 4WD

☐ Inspect rear differential oil – 4WD

H3
☐ Inspect brake pads and discs

☐ Inspect brake pipes and hoses

☐ Inspect tyres and inflation pressures

☐ **Rotate wheels and balance front wheels**
H4
☐ **Fill engine oil**
☐ **Replace fuel filter – Diesel single filter**
☐ Check fluid levels

H5
☐ Final inspection

H6
☐ Reset oil maintenance management system – Diesel

☐ Road test vehicle

NOT FOR REPRODUCTION

90 month or 150,000 km Maintenance Record (whichever occurs first)	Toyota Service Centre Verification
This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.	By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.
Date:	Km:

Maintenance for Normal Operating Conditions	
IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.	
<input type="checkbox"/> Inspect external lights	
H1	H3
<input type="checkbox"/> Inspect drive belts – Petrol	<input type="checkbox"/> Inspect brake pads and discs
<input type="checkbox"/> Inspect battery	<input type="checkbox"/> Inspect tyres and inflation pressures
<input type="checkbox"/> Replace engine air cleaner filter – Diesel	<input type="checkbox"/> Rotate wheels and balance front wheels
<input type="checkbox"/> Inspect brake fluid	
<input type="checkbox"/> Inspect clutch fluid – M/T	H4
<input type="checkbox"/> Inspect shift lever for manual transmission	<input type="checkbox"/> Fill engine oil
<input type="checkbox"/> Inspect accessory items	<input type="checkbox"/> Check fluid levels
<input type="checkbox"/> Inspect internal lights, horns, wipers and washers	H5
<input type="checkbox"/> Inspect seatbelt, webbing condition, buckle and retractor mechanism operation	<input type="checkbox"/> Final inspection
<input type="checkbox"/> Replace air conditioner filter	H6
	<input type="checkbox"/> Reset oil maintenance management system – Diesel
H2	
<input type="checkbox"/> Drain engine oil	<input type="checkbox"/> Road test vehicle
<input type="checkbox"/> Replace engine oil filter	
<input type="checkbox"/> Inspect drive shaft boots	

NOT FOR REPRODUCTION

96 month or 160,000 km Maintenance Record (whichever occurs first)	Toyota Service Centre Verification
This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.	By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.
Date:	Km:

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1

- ☐ Inspect drive belts
- ☐ Inspect cooling and heater system
- ☐ **Replace engine coolant**
- ☐ Inspect engine oil cooler hoses and connections – 2AR-FE
- ☐ Inspect battery
- ☐ **Replace engine air cleaner filter – Petrol**
- ☐ Inspect engine air cleaner filter – Diesel
- ☐ Inspect fuel tank cap, fuel lines, connections and fuel vapor control valve – Petrol
- ☐ Inspect fuel tank cap, fuel lines and connections – Diesel
- ☐ Inspect brake pedal and parking brake
- ☐ Drain brake fluid and fit refiller
- ☐ Inspect clutch fluid – M/T
- ☐ Inspect steering wheel
- ☐ Inspect automatic transmission fluid
- ☐ Inspect accessory items
- ☐ Inspect internal lights, horns, wipers and washers
- ☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation
- ☐ Inspect air conditioner, including refrigerant level

H2

- ☐ Drain engine oil
- ☐ **Replace engine oil filter**
- ☐ Inspect exhaust pipes and mountings
- ☐ **Replace fuel filter (including the in-tank filter) – Petrol**
- ☐ Inspect charcoal canister – Petrol
- ☐ Inspect steering linkage and gear (including steering rack boots)
- ☐ Inspect drive shaft boots
- ☐ Inspect suspension ball joints and dust covers
- ☐ Inspect manual transmission oil
- ☐ **Replace transfer oil – 4WD**
- ☐ Inspect front differential oil
- ☐ **Replace rear differential oil – 4WD**
- ☐ Inspect front and rear suspensions

continued overleaf

H3

- ☐ Inspect brake linings and drums (include parking brake linings and drums)
- ☐ Inspect brake pads and discs
- ☐ **Replace brake fluid**
- ☐ Inspect brake pipes and hoses
- ☐ Inspect tyres and inflation pressures
- ☐ **Rotate wheels and balance front wheels**

H4

- ☐ **Fill engine oil**
- ☐ **Replace fuel filter – Diesel single filter**
- ☐ Check fluid levels

H5

- ☐ Final inspection

H6

- ☐ Reset oil maintenance management system – Diesel
- ☐ Inspect diesel smoke
- ☐ Road test vehicle

102 month or 170,000 km Maintenance Record (whichever occurs first)	Toyota Service Centre Verification
This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.	By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.
Date:	
Km:	

Maintenance for Normal Operating Conditions	
IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.	
<input type="checkbox"/> Inspect external lights	
H1	H3
<input type="checkbox"/> Inspect drive belts – Petrol	<input type="checkbox"/> Inspect brake pads and discs
<input type="checkbox"/> Inspect battery	<input type="checkbox"/> Inspect tyres and inflation pressures
<input type="checkbox"/> Inspect engine air cleaner filter – Diesel	<input type="checkbox"/> Rotate wheels and balance front wheels
<input type="checkbox"/> Inspect brake fluid	H4
<input type="checkbox"/> Inspect clutch fluid – M/T	<input type="checkbox"/> Fill engine oil
<input type="checkbox"/> Inspect accessory items	<input type="checkbox"/> Check fluid levels
<input type="checkbox"/> Inspect internal lights, horns, wipers and washers	H5
<input type="checkbox"/> Inspect seatbelt, webbing condition, buckle and retractor mechanism operation	<input type="checkbox"/> Final inspection
H2	H6
<input type="checkbox"/> Drain engine oil	<input type="checkbox"/> Reset oil maintenance management system – Diesel
<input type="checkbox"/> Replace engine oil filter	
<input type="checkbox"/> Inspect drive shaft boots	
	<input type="checkbox"/> Road test vehicle

NOT FOR REPRODUCTION

108 month or 180,000 km Maintenance Record (whichever occurs first)	Toyota Service Centre Verification
This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.	By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.
Date: Km:	

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1

- ☐ Inspect drive belts
- ☐ Inspect cooling and heater system
- ☐ Inspect engine oil cooler hoses and connections – 2AR-FE
- ☐ Inspect battery
- ☐ Inspect engine air cleaner filter – Petrol
- ☐ **Replace engine air cleaner filter – Diesel**
- ☐ Inspect fuel tank cap, fuel lines, connections and fuel vapor control valve – Petrol
- ☐ Inspect fuel tank cap, fuel lines and connections – Diesel
- ☐ Inspect brake pedal and parking brake
- ☐ Inspect brake fluid
- ☐ Inspect clutch fluid – M/T
- ☐ Inspect steering wheel
- ☐ Inspect shift lever for manual transmission
- ☐ Inspect accessory items
- ☐ Inspect internal lights, horns, wipers and washers
- ☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation
- ☐ **Replace air conditioner filter**
- ☐ Inspect air conditioner, including refrigerant level

H2

- ☐ Drain engine oil
- ☐ **Replace engine oil filter**
- ☐ Inspect exhaust pipes and mountings
- ☐ Inspect steering linkage and gear (including steering rack boots)
- ☐ Inspect drive shaft boots
- ☐ Inspect suspension ball joints and dust covers
- ☐ Inspect transfer oil – 4WD
- ☐ Inspect rear differential oil – 4WD

H3

- ☐ Inspect brake pads and discs
- ☐ Inspect brake pipes and hoses
- ☐ Inspect tyres and inflation pressures
- ☐ **Rotate wheels and balance front wheels**

H4

- ☐ **Fill engine oil**
- ☐ **Replace fuel filter – Diesel single filter**
- ☐ Check fluid levels

H5

- ☐ Final inspection

H6

- ☐ Reset oil maintenance management system – Diesel
- ☐ Road test vehicle

NOT FOR REPRODUCTION

114 month or 190,000 km Service
(whichever occurs first)

114 month or 190,000 km Maintenance Record (whichever occurs first)	Toyota Service Centre Verification
This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.	By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.
Date:	Km:

Maintenance for Normal Operating Conditions	
IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.	
<input type="checkbox"/> Inspect external lights	
H1	H3
<input type="checkbox"/> Inspect drive belts – Petrol	<input type="checkbox"/> Inspect brake pads and discs
<input type="checkbox"/> Inspect battery	<input type="checkbox"/> Inspect tyres and inflation pressures
<input type="checkbox"/> Inspect engine air cleaner filter – Diesel	<input type="checkbox"/> Rotate wheels and balance front wheels
<input type="checkbox"/> Inspect brake fluid	H4
<input type="checkbox"/> Inspect clutch fluid – M/T	<input type="checkbox"/> Fill engine oil
<input type="checkbox"/> Inspect accessory items	<input type="checkbox"/> Check fluid levels
<input type="checkbox"/> Inspect internal lights, horns, wipers and washers	H5
<input type="checkbox"/> Inspect seatbelt, webbing condition, buckle and retractor mechanism operation	<input type="checkbox"/> Final inspection
H2	H6
<input type="checkbox"/> Drain engine oil	<input type="checkbox"/> Reset oil maintenance management system – Diesel
<input type="checkbox"/> Replace engine oil filter	
<input type="checkbox"/> Inspect drive shaft boots	<input type="checkbox"/> Road test vehicle

NOT FOR REPRODUCTION

120 month or 200,000 km Maintenance Record (whichever occurs first)	Toyota Service Centre Verification
This service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts. The vehicle has been checked for any outstanding manufacturer service campaigns.	By stamping this form you confirm that you are a Toyota Authorised Service Centre and that all aspects of the Toyota Service using Toyota Genuine Parts have been completed.
Date: Km:	

Maintenance for Normal Operating Conditions

IMPORTANT: Check the Toyota on-line system for any outstanding manufacturer service campaigns.

☐ Inspect external lights

H1

- ☐ Inspect drive belts
- ☐ Inspect cooling and heater system
- ☐ Inspect engine coolant
- ☐ Inspect engine oil cooler hoses and connections – 2AR-FE
- ☐ Inspect battery

☐ **Replace engine air cleaner filter – Petrol**

- ☐ Inspect engine air cleaner filter – Diesel
- ☐ Inspect fuel tank cap, fuel lines, connections and fuel vapor control valve – Petrol
- ☐ Inspect fuel tank cap, fuel lines and connections – Diesel

☐ Inspect brake pedal and parking brake

☐ Drain brake fluid and fit refiller

☐ Inspect vacuum pump – Diesel

☐ Inspect clutch fluid – M/T

☐ Inspect steering wheel

☐ Inspect automatic transmission fluid

☐ Inspect accessory items

☐ Inspect internal lights, horns, wipers and washers

☐ Inspect seatbelt, webbing condition, buckle and retractor mechanism operation

☐ Inspect air conditioner, including refrigerant level

H2
☐ Drain engine oil

☐ **Replace engine oil filter**
☐ Inspect exhaust pipes and mountings

☐ Inspect charcoal canister – Petrol

☐ Inspect steering linkage and gear (including steering rack boots)

☐ Inspect drive shaft boots

☐ Inspect suspension ball joints and dust covers

☐ Inspect manual transmission oil

☐ **Replace transfer oil – 4WD**
☐ Inspect front differential oil

☐ **Replace rear differential oil – 4WD**
☐ Inspect front and rear suspensions

☐ Tighten bolts and nuts on chassis and body

continued overleaf

H3

- ☐ Inspect brake linings and drums (include parking brake linings and drums)
- ☐ Inspect brake pads and discs
- ☐ **Replace brake fluid**
- ☐ Inspect brake pipes and hoses
- ☐ Inspect tyres and inflation pressures
- ☐ **Rotate wheels and balance front wheels**

H4

- ☐ **Fill engine oil**
- ☐ **Replace spark plugs**
– **platinum or iridium tipped type – Petrol**
- ☐ **Replace fuel filter**
– **Diesel single filter**
- ☐ Check fluid levels

H5

- ☐ Final inspection

H6

- ☐ Reset oil maintenance management system
– Diesel
- ☐ Inspect diesel smoke
- ☐ Road test vehicle

Additional Service Requirements

Additional Service Requirements

How and where you drive your Toyota determines the service requirements as much as the time or distance travelled. For example, if you are regularly towing heavy loads, driving in rough conditions or simply performing lots of stop-start city driving, then more regular maintenance is necessary. Discuss the typical sort of driving you'll be doing with your Toyota Service Advisor, they will advise how best to maintain your vehicle to keep it performing at its best.

If you consistently put your vehicle through extreme conditions or drive in harsh environments, then your vehicle will require the extra maintenance as described in Additional Service Schedule.

These conditions could include any or all of the following:

- Driving on rough, muddy or snow-melted roads
- Driving on dusty roads
- Towing trailers, caravans or boats, or using a car top carrier
- Repeated short trips, less than 8 kilometres, in freezing conditions
- Extensive idling and or low speed driving for long distance, such as taxis, couriers, etc.
- Stop-start city or suburban driving
- Continuous high speed driving (at speeds greater than 140 km/h) for over 2 hours.

Additional Maintenance Service Schedule

ADDITIONAL MAINTENANCE SCHEDULE

		months																km x 1,000																										
		3	6	9	12	15	18	21	24	27	30	33	36	39	42	45	48	51	54	57	60			5	10	15	20	25	30	35	40	45	50	55	60	65	70	75	80	85	90	95	100	
		(Months or odometer reading whichever occurs first)																																										
Engine																																												
Engine oil		R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	
Engine oil filter		R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	
Fuel System																																												
Engine air cleaner filter (include checking pre-air cleaner if equipped) – Petrol		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I		
Engine air cleaner filter (include checking pre-air cleaner if equipped) – Diesel		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I		
Chassis and Body																																												
Brake linings and drums (include parking brake linings and drums)		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I		
Brake pads and discs		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I		
Brake pipes and hoses		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I		
Steering wheel, linkage and steering gear (including steering rack boots)		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I		
Drive shaft boots		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I		
Suspension ball joints and dust covers		I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I		
Manual transmission oil									R																																			
Automatic transmission fluid																																												
Front differential oil – M/T									R																																			
Front differential oil – A/T																																												
Front and rear suspensions					I																																							I
Bolts and nuts on chassis and body ⁴											T																																	

⁴ For seat mounting bolts, front and rear suspension member retaining bolts.

Additional Maintenance Service Schedule

ADDITIONAL MAINTENANCE SCHEDULE

	months															
	3	6	9	12	15	18	21	24	27	30	33	36	39	42	45	48
(Months or odometer reading whichever occurs first)	5	10	15	20	25	30	35	40	45	50	55	60	65	70	75	80
Chassis and Body (continued)																
Accessory items ⁵	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Lights, horns, wipers and washers	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Seatbelt, webbing condition, buckle and retractor mechanism operation	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Air conditioner filter		R						R						R		
Reset oil maintenance management system – Diesel	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I
Road Test																
Road Test Vehicle	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I	I

⁵ Visual inspection of towbar, bullbar and nudge bar.

ADDITIONAL MAINTENANCE SERVICE TIMES

	months															
	3	6	9	12	15	18	21	24	27	30	33	36	39	42	45	48
(Months or odometer reading whichever occurs first)	5	10	15	20	25	30	35	40	45	50	55	60	65	70	75	80
Maintenance Service Times for Severe Conditions																
ZSA42 (2WD) – M/T	0.7	0.3	0.8	0.3	0.7	0.3	0.7	0.2	0.8	0.5	0.7	0.3	0.7	0.3	0.8	0.2
ZSA42 (2WD) – A/T	0.7	0.3	0.8	0.3	0.7	0.3	0.7	0	0.8	0.5	0.7	0.3	0.7	0.3	0.8	0.7
ASA44 (4WD) – M/T	0.9	0.3	1.0	0.3	0.9	0.3	0.9	0.2	1.0	0.5	0.9	0.3	0.9	0.3	1.0	0.2
ASA44 (4WD) – A/T	0.9	0.3	1.0	0.3	0.9	0.3	0.9	0	1.0	0.5	0.9	0.3	0.9	0.3	1.0	0.8
ALA49 (4WD) – M/T	0.9	0.4	1.0	0.3	0.9	0.4	0.9	0.1	1.0	0.6	0.9	0.3	0.9	0.4	1.0	0.1
ALA49 (4WD) – A/T	0.9	0.4	1.0	0.3	0.9	0.4	0.9	0	1.0	0.6	0.9	0.3	0.9	0.4	1.0	0.8

The times above give the recommended time in hours to perform a normal service. Additional time may be required to correct items or replace parts as identified during the maintenance operation.

Ask your Service Advisor for the time to perform any additional maintenance.

Additional Service Record

This additional service has been completed by a Toyota Authorised Service Centre using Toyota Genuine Parts:

Date:

Km:

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Odometer Change Record

ODOMETER CHANGE RECORD

If for some reason you need a new odometer installed, please have your Toyota Dealer verify the date of change and the kilometres travelled in this panel below. Ensure he adds the Dealer stamp too!

Odometer changed at:

km:

Date:

ODOMETER CHANGE RECORD

If for some reason you need a new odometer installed, please have your Toyota Dealer verify the date of change and the kilometres travelled in this panel below. Ensure he adds the Dealer stamp too!

Odometer changed at:

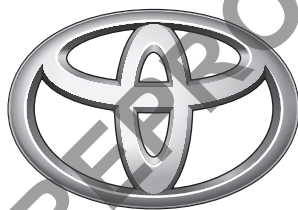
km:

Date:

NOT FOR REPRODUCTION

NOT FOR REPRODUCTION

NOT FOR REPRODUCTION



TOYOTA

NOT FOR PRODUCTION



TOYOTA

This Warranty and Service book covers RAV4 models:
ZSA42 (2WD) with 3ZR-FE petrol engine
ASA44 (4WD) with 2AR-FE petrol engine
ALA49 (4WD) with 2AD-FTV diesel engine

Part Number: TSO1215
Issue: 1409-06